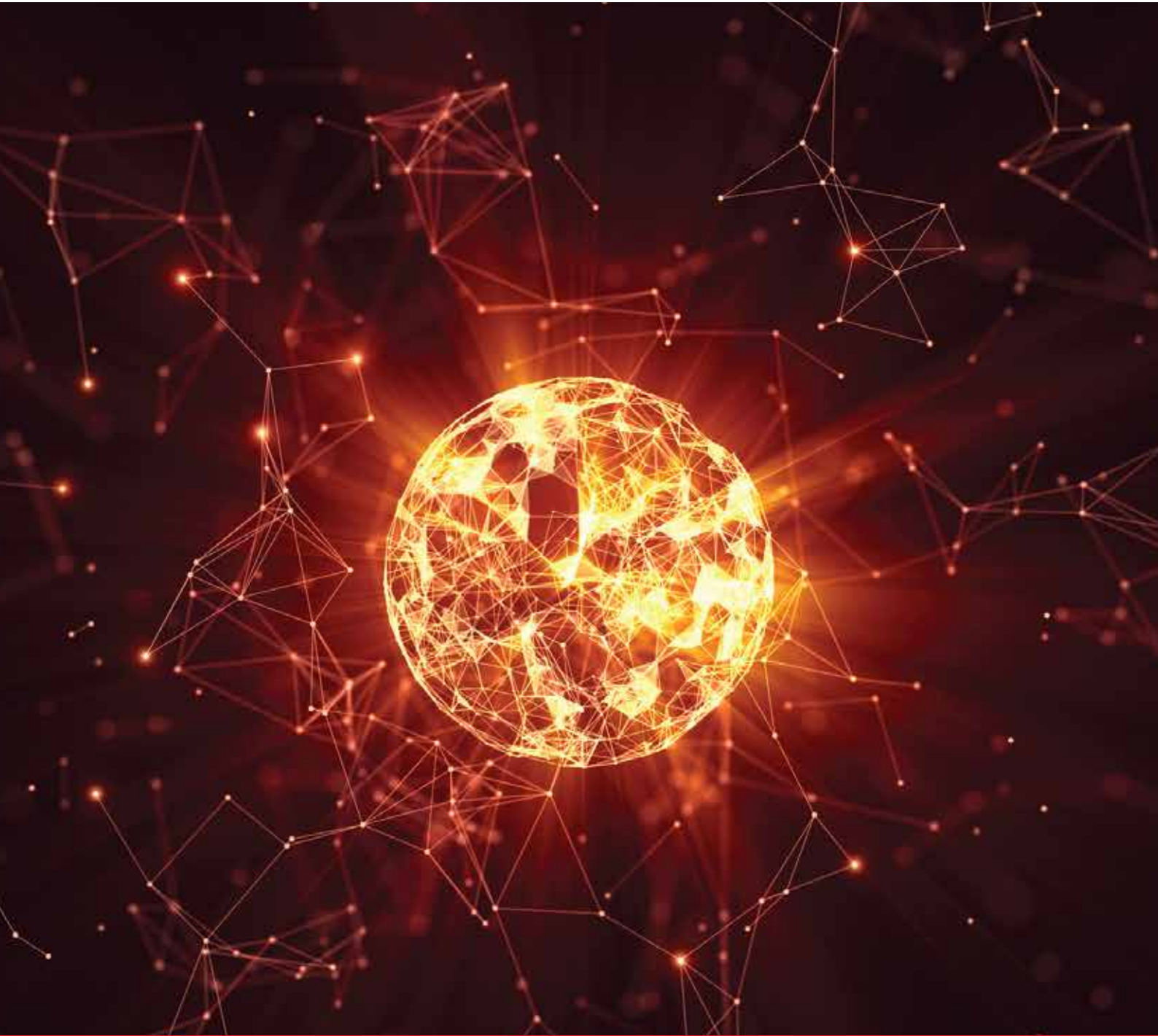


CORPORATE PROFILE 2018



Co-Creating a Better Tomorrow through Demystifying Digital

At Hitachi Systems Micro Clinic, we are committed to create new values through co-creation with customers. By applying our deep industry and functional expertise and the combined power of Hitachi, a global technology leader, we bring an entire gamut of expertise to manage the digital ecosystem from cable to cloud.

We believe that every organization has a unique DNA and as we continue to advance our unified corporate vision of Social Innovation, we help amplify this uniqueness by bringing business aligned IT services and solutions through customized flexible engagements and operating models.

OUR OFFERINGS PORTFOLIO

Hitachi Systems Micro Clinic harnesses the power of technology to enable business growth and provide advanced social infrastructure for improved Quality of Life. Hitachi is one of the few companies in the world with decades of experience in developing both operational technology and information technology. With deep expertise across multiple industries and business functions we build shared vision with the customers and partners to co-create solutions using Operational Technology, Information Technology and Products. We are ready to help you transform your business and shape your future.

SOLUTIONS



Digital Workplace Solutions

End user computing

- Computing Solutions
- Desktop/ Laptop/ Tablets/ Mobile/Workstations

- Virtual Desktop Infrastructure
- Enterprise Messaging & Collaboration
- Managed Print Services

Security Solutions



- End Point & Server Security Solutions
- Perimeter Protection

- Data Security Solutions
- Advanced Security Solutions



Autonomics & Orchestration Solutions

- Business Service Management
- Cloud and Automation Management

- Service Portfolio Management

Server Storage and Network Solutions



- Hyper Converge Platform
- Information Lifecycle Management
- Enterprise Servers

- Data Protection
- Virtualization
- Data Availability
- Storage

- Oracle
- Microsoft Services
- Networking

SERVICES



Infrastructure Managed Services

- **IT Service Desk**
 - Analytics Dashboard
 - Chat Bots
- **End-user IT Infrastructure Management**
 - SOP based Application support
- Server, Storage, Backup, Database, Security & Network Monitoring & Management
- Virtualization, AD, DNS, DHCP, IIS, Mail Messaging Monitoring & Management
- Cloud Monitoring & Management
- End to End Infrastructure Break-Fix Services



Managed Security Services

Cyber Security

- Shared Cybersecurity & SOC services
- Customized Cybersecurity & SOC services
- Risk Assessment
- Vulnerability Management Solutions

- Penetration testing
- ISO 27001 advisory & implementation
- Regulatory & Compliance assessment services for BFSI

Managed SOC services

- On Premise Solution
- 24x7 Incident Response
- SOC Solution
- SOC Processes
- Implementation & Integration Services



Datacentre Services

- Data Centre Consulting
- Software Defined Datacentre
- Professional Services



Cloud Services

- Cloud Advisory & Assessment
- Cloud Migration & Implementation
- Managed Cloud Services (AWS, Azure)







Device As A Service

- Discover & Design
- Configure (customization, security etc.)
- Deploy (logistics-installation-data migration)
- Optimize (Helpdesk/ priority support)
- Maintain (onsite service, accidental damage, protection)
- Dispose

WHY HITACHI SYSTEMS MICRO CLINIC IS THE RIGHT TECHNOLOGY PARTNER?

- Over 7500 customers served
- 25+ years of rich IT experience, delivering tailor-made solutions and services for your business needs
- Strategic partnerships with global technology solution providers
- Proven Advisory and Capability Driven Engagements
- Extend the Value of your Existing Technology Investments
- Best of Breed Infrastructure Management Capabilities viz. Network Operations Centre (NOC) and Global Operations Centre (GOC)

SUCCESS STORIES

			
Implementation Snippet	Implementation Snippet	Implementation Snippet	Implementation Snippet
Enabled a leading logistics company to track shipments PAN India using advanced video monitoring solution, there by reduced the loss of shipment by 90%	Enabled a leading tyre manufacturing company through innovative, efficient and sustainable technology with real time predictive analytics and supported the growing need of passenger safety	Embracing the Power of New IT with Path Breaking one of its kind Business Intelligence & Data Analytic Solutions for a leading power supplying company, thereby preventing loss of power and forecasting load management by up-to 95%	Strengthened the cyber security posture for a nationalised bank across all its 400+ branches and 25000 access points in less than 2 months

Hitachi Systems Micro Clinic

Hitachi Systems Micro Clinic is India's premiere IT services and solutions company. Founded in 1991, Micro Clinic became a group of Hitachi Systems, Ltd. in 2014 and the new entity was named Hitachi Systems Micro Clinic Pvt. Ltd. With expertise across multiple industries and business functions, Hitachi Systems Micro Clinic delivers innovative technology solutions to empower enterprises and government to transform their digital ecosystem. Headquartered in New Delhi, the company has 20 branch offices, 200+ service touch-points and Geo presence in Dubai.