Hitachi Systems Micro Clinic, a certified Microsoft licensing solution partner, together with our in-house experts, presented and developed the migration strategy from on-premise & G-Suite to Office 365. The entire implementation was divided into a structured approach beginning from assessing the existing infrastructure of Indostar, followed by configuring azure directory connector and installing exchange server hybrid model. “Our goal was to create modern workplace for all employees located across India and O365 provided us with collaborative platform and harmonized communication across regions.” – Mr. Mihir Bhavsar, Head IT, Indostar

Currently, Hitachi has planned a full-scale roll-out without affecting the business continuity of users and this will be completed in 2019.

Indostar is a non-banking finance company (NBFC) registered with the Reserve Bank of India. It operates in four principal lines of business, namely corporate lending, SME lending, vehicle financing and housing financing. Indostar operates through network of 129 branches across India.

Since its inception in 2009, Indostar has been steadily expanding its financial portfolio; their recent acquisition of commercial vehicle finance business unit, marks their foray into retail-oriented lending business. While growth is always a good thing, the acquisition on the other hand presented their IT team with challenge to rationalize and migrate application platforms and processes. They were extensively using google mail for email communication, google drive for storage, google docs, sheets and slides for business’s operational collaboration. While the G-suite offered a set of tools to them to achieve their basic operational tasks, they were still lacking a comprehensive solution capable of handling their employee growth and scale of operations. The leadership then decided it was time to find a robust & comprehensive solution capable of fulfilling the company’s collaborative and communicative goals.

After multiple rounds of discussion Indostar shortlisted Hitachi Systems Micro Clinic, by evaluating the demonstrated and conceptualized solution which was a suitable built architecture for migration and had phased development path.

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The critical aspect which was to be taken into consideration was ensuring seamless integration and migration of data for approximately 2800 users from on premise to O365 & G-Suite to Office 365 respectively.

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Better Collaboration – With migration to O365, the employees can access files, work anytime and anywhere.

Improved Productivity - With Microsoft one drive the employees can store the data and access it even if their machines stopped working.

Quick Support and Maintenance – IT team’s decision to implement O365 has improved agility as it updates automatically helped them spend lesser time in patching and maintenance.

Hitachi Systems Micro Clinic has been a business enabler for Indostar. Hitachi has made the entire transition to O365 seamless. We wanted a partner on whom we could count on and Hitachi Systems Micro Clinic has exceeded our expectations.

Mr. Mihir Bhavsar - Head IT, Indostar